

Memorandum of Understanding

RE: Crisis Services for Children Network - Providers

DATE: 12/13/10

Northwest Connections, a program of Northwest Counseling & Guidance Clinic, agrees to provide specific crisis services, as well as develop and maintain a network of providers whom will be licensed and/or certified by regulatory bodies and that will serve as resources to children in crisis.

Northwest Connections, on behalf of the Crisis Services for Children Network, will do the following:

- Provide a telephone crisis line available 24 hours a day, 7 days per week to receive referral information.
- Develop a network of providers that will accept match information and provide crisis stabilization services for children in crisis.
- Coordinate transportation when a receiving agency agrees to provide transportation or the county provides contact information for transportation services.
- Gather information regarding the referral to match an agency with the service needs of the youth.
- Provide follow up contact with the county and receiving agency to ensure quality of service and appropriateness of client match.
- Provide matching information to the receiving provider.
- Comply with all state and federal laws regarding confidentiality of client records.
- Employ staff persons who are able to meet the needs of the program.
- Work with other community agencies and service providers in order to best serve the needs of the youth.
- Work with the providers to develop crisis stabilization services.

Each network provider will provide:

- Contact information of party or parties that will be accepting match calls, during normal business hours and during non-business hours.
- Information regarding the services provided by the agency in order to complete the match process.
- Their agencies specific admission criteria for the crisis stabilization services. The admission criteria will be used to match children within the network's match process.
- Honest and direct feedback regarding the functions of the CSCN.
- Licensing concerns/outcomes that may be beneficial to the network.

Providers who are partners with Northwest Counseling in the development of the Crisis Services for Children Network shall be required to sign the Memorandum of Understanding.

Signature of Provider Representative

Date

Printed Name of Provider Representative

Agency Name

Signature of NW Connections Representative

Date

Printed Name of NW Connections Representative