



Chippewa County Emergency Services Worker (CCESW)

The Chippewa County Emergency Services Worker (CCESW) is responsible for the linkage and follow up service provisions of Emergency Mental Health Services in Chippewa County. The CCESW will coordinate and deliver services in accordance with Health and Family Services (DHS) 34 certification. The CCESW acts as the liaison with the contracted agencies and community partners in the provision of this service.

Essential Duties and Responsibilities include the following:

- Coordinates and delivers crisis services that provides comprehensive, quality services to the residents of Chippewa County, including but not limited to:
 - Linkage and follow-up service provision, including referrals, brief-targeted case management, and court services;
 - Attendance and participation at various community meetings;
 - Follow up regarding programmatic and system issues;
 - Working with the clinical supervisor and contracted team members;
 - Collaborates with community providers; and
 - Delivers crisis stabilization services within the community.
- Prepare agenda and take minutes for regularly held community crisis network meetings.
- Complete necessary documentation, as required by certification, funding source, and program standards.
- Respond to all crisis situations in a timely, effective, and efficient manner.
- Represent Northwest Connections (NWC) in a professional, competent, and respectful manner. Be flexible and accommodating when possible.
- Provide telephone and face-to-face crisis intervention services, as necessary.
- Complete assessment and response planning tasks as required by certification and program standards.
- Communicate with Clinical Supervisor regarding crisis assessment/intervention/plans.
- Implement crisis plans on file.
- Attend necessary trainings and clinical supervision meetings.
- Provide back-up on-site mobile crisis services 8:00 am – 4:00 pm.
- Performs other related duties as assigned or directed.

Supervisory Responsibilities: None.

Qualifications – Education and/or Experience – Required:

- Have a minimum of a Bachelor's Degree in Social Work or Human Service field;
- One (1) year of work experience in the provision of mental health services;
- Must have access to private transportation at all times for work-related duties;
- Appointment will be conditional upon successful completion of criminal and caregiver background checks; and
- Must possess and maintain a valid Wisconsin Motor Vehicle Operator's license and acceptable driving record.

Qualifications – Education and/or Experience – Desired:

- Possess and be in compliance with State of Wisconsin Certification/Licensure requirements:
 - Certified/Licensed as a Social Worker in Wisconsin
 - Certified/Licensed Professional Counselor in Wisconsin

- Certified/Licensed Marriage and Family Therapist in Wisconsin
- Experience in:
 - Emergency mental health services
 - Community-based treatment programs
 - Case management systems
 - Clinical assessment record keeping systems
 - Statutes and regulations applicable to human services delivery, including court services provisions related to civil mental health law
 - Motivational Interviewing (MI)

Other Skills and Abilities:

- Knowledge of and ability to provide crisis services to individuals, families, and groups.
- Ability to conduct a thorough behavioral health crisis assessment and provide clinical direction in response to the assessment and the crisis plan.
- Ability to use professional experience and well developed reasoning skills to make sound and ethical clinical judgments.
- Ability to apply problem-solving, communication, and people skills to effectively deal with the variety of individuals, providers, agencies, and situations.
- Ability to give, receive, and implement constructive feedback.
- Ability to be self-directed and solution-focused.
- Have demonstrated knowledge of generally accepted practice standards within the field.
- Knowledge of treatment approaches and techniques to provide appropriate crisis services to persons in the client population.
- Ability to establish and maintain cooperative working agreements with community agencies.
- Ability to work with local law enforcement agencies, community providers, hospitals, and other youth and adult county government systems.
- Excellent organizational and interpersonal skills.
- Ability and skills to develop, recommend, and implement effective intervention and response plans.
- Ability to work as an effective and collaborative team player.
- Ability to write and speak effectively, including the ability to facilitate effective meetings.
- Ability to establish and maintain effective relationships with service providers
- Collaborate effectively with community providers to ensure access to existing community services.
- Skill and proficiency with Microsoft Word, Excel, and PowerPoint.
- Must be able to work the allocated hours of the position.
- Must be responsible, mature, reliable, self-aware, and assertive.
- Have the emotional stability to carry out his/her assigned duties.

Location of Position: Chippewa County, WI – home-based/office setting.

Pay Rate: \$45,000-49,000 plus benefits, mileage reimbursement, phone/phone stipend, laptop, and office supplies.

Hours: 8:00 am – 4:30 pm Monday through Friday

NWCGC is an equal opportunity employer

To apply email or fax a resume to:

Ashley Williams, Emergency Services Director

Email: AshleyWi@nwcg.com

Fax: 715-235-0129